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FCM

Feel the Alps Livigno

WINTER 2026/27

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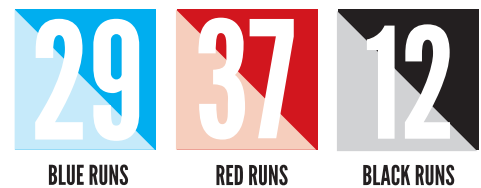
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LIVIGNO is rated as a top skiing resort because it simply has it all!

Fantastic snow throughout the skiing season, wonderful **ski runs**, a **vast range of activities**, great **nightlife** and **duty-free shopping**.

This Alpine village is located in a high valley in Italy, bordering with Switzerland. Livigno is 1816 meters high and it spans 25km with surrounding slopes reaching up to 3000m in height. At this altitude Livigno's skiers can always rely on **first-rate snow** conditions throughout over 115km of slopes between the Carosello and Mottolino mountains.



Lessons are essential for beginners but are also recommended for intermediate and advanced skiers. The methods taught during these lessons will allow the skier to improve their technique and approach more difficult slopes with greater confidence. This includes the beautiful red and black slopes of Livigno.

In these lessons, beginners (entry level) skiers will be taught on a very small flat slope so that they start to enjoy the skiing sensation immediately. The lessons will then progress to learning how to go up a ski lift and tackling a slightly longer slope. By the end of the week, beginners can usually comfortably tackle a full easy slope with confidence.

This does not mean that they would be fully proficient, as it takes several skiing holidays to make a good skier but, with us, beginners get to enjoy the whole week of skiing, and look forward to their next skiing holiday.

Skiing is a group activity, so skiing together with family or friends is something our clients always look forward to. Parents or friends who are not skiing may still accompany skiers during their lessons.

REQUIRED ATTIRE

- Thick Waterproof Jacket
(doesn't necessarily have to be a ski jacket)
- Waterproof Pants - important
- Ski / Football Socks
- Ski gloves
- Shoes with thick rubber soles

SUGGESTED ATTIRE

- Sunglasses are enough for beginners - goggles are obviously more comfortable but not necessary
- Head Wear

TRAVEL INSURANCE

The Italian law, requires that a **mandatory insurance** with third person liability in case of ski accidents is taken out. A **winter sports premium cover** is highly recommended and advisable. Ask your travel agent for a quote.

Feel the Alps Livigno

WINTER 2026/27

Date	Twin	Triple	Quad	Children up to 11.99 years
4 NIGHTS				
05 - 09 December	€779	€769	€759	€669
3 NIGHTS				
09 - 12 December	€699	€689	€679	€669
7 NIGHTS				
12 - 19 December *	€999	€989	€979	€799
19 - 26 December	€1,119	€1,109	€1,099	€889
26 December - 02 January	Sold-Out - Packages available at alternative hotels - On request			
02 - 09 January	€1,059	€1,049	€1,039	€849
09 - 16 January	€979	€969	€959	€779
16 - 23 January *	€999	€989	€979	€799
23 - 30 January	€979	€969	€959	€779
13 - 20 March *	€999	€989	€979	€799
20 - 27 March	€1,029	€1,019	€1,009	€829
27 March - 03 April *	€1,049	€1,039	€1,029	€849
03 - 10 April	€1,049	€1,039	€1,029	€849

PACKAGE PRICES INCLUDE

- KMMA flight – Malta/Linate/Malta
- 20 kgs checked in luggage and 10 kgs hand luggage
- Return Airport Transfers
- LIMITED availability at HOTEL MIRAMONTI (or similar)
- Daily breakfast

Once our allocation at Hotel Miramonti is filled we can check availability at nearby hotels usually resulting in a supplement

- Services of a Maltese Representative

* Land escorted tour

Optional excursion package offered (see page 11)

Single rooms Supplement	€400
Infants (under 2 years)	€199

City Tax at €2.50 per person per night to be paid directly at the hotel.

NOTE

All skiing activities and ski passes for Livigno **MUST** be booked with the Agent on the day of reservation.



OPTIONAL SKI PACKAGES

BEGINNERS [ENTRY] SKI PACK			ADVANCED [OPEN] SKI PACK		
No. of Ski days	Adults	Children up to 13.99 years & up to 140cm	Adults	Youth + Senior Over 15 and under 23.99 years Over 64 years	Junior up to 14.99 years & up to 140cm
3	€129	€99	€229	€209	€129
2	€109	€89	€159	€149	€89
6	€399	€319	€379	€339	€219
6	€399	€319	€449	€399	€249
6	€399	€319	€499	€439	€269
6	€399	€319	€499	€439	€269
6	€399	€319	€449	€399	€249
6	€399	€379	€449	€399	€249
6	€399	€319	€449	€399	€249
6	€399	€379	€499	€439	€269
6	€399	€319	€499	€439	€269
6	€399	€319	€499	€439	€269
6	€399	€319	€449	€399	€249

OLYMPIA
LIVING
WINTER 2025/26

SKI PACKAGE PRICE INCLUDES

- Ski Points Pass
 - Children: 100pts
 - Adults: 100pts (3/2Days) | 200pts (6 Days)
- Refundable (€5) Key Card
- Ski Hire (inc. Skis, Boots, Sticks & Helmet)
- Collective Lessons
(Not applicable to the 4/3 nights package)
- Additional Ski Pass Points can be bought on site and any unused points can be reimbursed pro rata from any ski pass shop.

SKI PACKAGE PRICE INCLUDES

- Open Ski Pass (unlimited)
- Refundable (€5) Key Card
- Ski Hire (inc. Skis, Boots, Sticks & Helmet)
- **NO** Lessons

OPTIONAL SKI LESSONS

- Optional Ski Lessons would need to be added to the Advanced (Open) Ski Packages if required.
- The Ski School "Scoula Centrale" offers the following optional Ski lessons:

Private Lessons		Collective Lessons	
Max 1 Person	€65 per hour	Adults	Children up to 13.99 years & up to 140cm
Max 2 Persons	€80 per hour	5 days	€200
Max 3 Persons	€95 per hour	6 days	€210
Max 4 Persons	€95 per hour		€190
Max 5 Persons	€95 per hour		€200
Max 6 Persons	€95 per hour		
Maximum of 6 persons		1100 - 1300 hrs	
0900 - 1700hrs			
KIDS SKI COURSES		SNOWBOARDING	
FUN SKI COURSE (5 Hour daily)		6 days	€ 200
for Kids aged over 6 and under 12.99 years		5 days	€ 190
5 days	€400		per pax (over 7 years)
6 days	€375		per pax (over 7 years)
SUNDAY - FRIDAY		1100 - 1300 hrs	
1100 - 1600hrs (lunch inc.)			



SKI HOLIDAYS

LIVIGNO & MORE



An adventure
holiday
like no other
awaits you...

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Much more than just skiing

LIVIGNO
WINTER 2025/26



JETBIKE

One of the favourite non-skiing activity for our clients of all ages is the jet biking experience.

Spend 20/40 minutes driving the bike, amidst breathtaking scenery — speed, snow and lots of fun! You must be 18 years or older to drive a jetbike.



SLEDGING

Ride to the top of the piste in the chairlift with the sledge in hand and then sledge down the entire piste.

With the advanced (open) Ski Package, sledging is completely free of charge. This is definitely an activity that appeals to the broadest age range and it is not unusual to find three generations of the same family all enjoying the sledging experience.



GO-KART

How about a challenge between friends? Take a spin on the go-kart like never before. A fun activity both for adults and kids.

ACTIVITIES SUBJECT TO AVAILABILITY
& ADEQUATE SNOW CONDITIONS

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MUCH MORE THAN JUST SKIING...

THINGS TO DO



SNOWCAT RIDE

When the sun sets on Livigno, the slopes empty out and the ski lifts stop! It's time for the snowcats to come out and play: impressive tracked vehicles capable of climbing up the mountain safely and nimbly to bring the blanket of snow back to its original splendour after thousands of skis have left their mark as they enjoyed it throughout the day!

The snowcat drivers, at the wheel of their cats, use their patience and dedication to spend the night grooming the slopes to ensure that the next day's skiers have the most comfortable descent possible.

BORMIO BATHS

Only 1 hour away from Livigno by public transport, enjoy Nuovi Bagni in Bormio.

The regenerating tradition of well-being, inaugurated by the ancient Romans, is renewed in a sensory path full of surprises: panoramic dives, suggestive corners of relaxation, a forest inspired by classical deities, a magical tree house.

LATTERIA

In the warm atmosphere of Latteria di Livigno you find the milk bar, "il Bar Bianco", which offers its excellent specialties and allows you to rediscover long-forgotten tastes and scents.

From traditional and classic breakfasts to sandwiches and snacks, salads or plates with local cheeses and cured meats, and for those with a sweet tooth, delicious homemade ice cream sundaes or parfaits, all to be enjoyed in a traditional setting made of wood and stone to recall the old traditions.

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MUCH MORE THAN JUST SKIING...

THINGS TO DO



AQUAGRANDA

Aquagranda Slide & Fun is pure enjoyment for adults & children alike. The baby pool, the castle with its water slides, the adrenaline water slides, the jacuzzi and water jets are the perfect fun for both young and old. A sauna and steam bath complete the facilities for adults.

APRÈS SKI & NIGHTLIFE

Livigno is the number one ski resort for nightlife in Italy and, possibly in Europe too.

Livigno's pubs get lively after a day on the slopes. There is cool music, great drinks and lots of fun! Some say that après ski is as much fun as the skiing itself. Most bars are within walking distance of hotels and, those which are not, are only a short, affordable taxi-ride away.

DUTY FREE SHOPPING

Take advantage of the duty-free shopping in Livigno that gives you endless shopping opportunities for clothing, electronic goods, alcoholic drinks, perfumes and other sundry items.

Take the time to go shopping and, with over 300 shops throughout the village, you will bag a bargain for sure.

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& ADEQUATE SNOW CONDITIONS

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Exploring Livigno

VISITING ITALY & SWITZERLAND

7 nights / 8 days

GROUP DEPARTURES

TRAVEL DATES

GROUP 1: 12 - 19 December 2026
GROUP 2: 16 - 23 January 2027
GROUP 3: 13 - 20 March 2027
GROUP 4: 27 March - 03 April 2027 | **EASTER TOUR**

LIVIGNO

LIVIGNO

& visiting Italy & Switzerland

Livigno, Mount Carosello, Mouttas, Corvasch St. Moritz, Merano, Glorenza, Tirano, Bernina Train Line, Pontresina & Bormio

SATURDAY

Meet your tour leader at 1000hrs at the Malta International Airport in time for check-in of your flight to Milan, departing at 1225hrs. Upon arrival, transfer by coach to **Livigno**, travelling along the magnificent Lake Como, through the scenic vineyards of the Valtellina, and past the beautiful Basilica in Tirano. Check-in at our hotel, ideally located in the heart of the village will be followed by dinner before overnight.

SUNDAY

After breakfast, explore the unique charm of Livigno on foot. Enjoy a gentle walk with no uphill climbs, taking in the impressive peaks of Mount Mottolino and **Mount Carosello** that frame the valley. Those who wish, may join the tour leader for a cable car ride up to the very top of **Mount Carosello** (extra) for some breathtaking 360-degree views of the surrounding mountains. In the afternoon ample free time to stroll through Livigno's delightful town centre.

MONDAY

Today, after breakfast join your tour leader and fellow travel companions for a full day excursion

to Switzerland. Start your day by taking the funicular up to **Muottas Muragl** (extra), whilst enjoying panoramic views as it climbs the mountain. Guests who prefer not to take the funicular may stay in the charming town of Samedan for some leisure time and shopping. Later continue to **St. Moritz** for lunch and free time to relax in this elegant Alpine resort.

*For Tour 1, instead of the Mouttas Muragl funicular, you shall be taking the **Corvash Cable Car** (extra). Guest who prefers not to take the cable car can grab a coffee or a refreshing drink at the base camp.*

TUESDAY

Join your tour leader for a day excursion to neighbouring South Tyrol. Travel to **Merano**, one of the most picturesque towns and later visit the fortified medieval town of **Glorenza**, considered as one of the smallest towns in Europe with its 800 inhabitants,

WEDNESDAY

Soon after breakfast head to Tirano before boarding one of the world's most scenic train

journeys - the **Bernina Train Line**. This iconic red train travels slowly through towering mountains, across glaciers, and past stunning alpine lakes, eventually reaching **Pontresina**.

THURSDAY

Today visit the nearby town of **Bormio**, known for its charming medieval centre with cobbled streets and chic boutiques. An optional visit to the renowned Bormio Thermal Baths is available (extra - not included - to be paid on site - See Page 8).

FRIDAY

Join your tour leader and fellow travel companions on an optional visit (*on foot*) to the Latteria in Livigno, where fresh dairy products such as cheese, yoghurt, and ice cream are produced. In the afternoon, enjoy free time for a multitude of winter activities.

SATURDAY

Enjoy an early breakfast before travelling back to Milan in time for your flight departing at 1515hrs.

PRICE PER PERSON

	Group 1	Group 2	Group 3	Group 4
Twin/Double	€999	€999	€999	€1,049
Triple	€989	€989	€989	€1,039
Quad	€979	€979	€979	€1,029
Single	€1,399	€1,399	€1,399	€1,449
Children Under 12 (till 11.9)	€799	€799	€799	€849

PACKAGE PRICES INCLUDE

- KMMA flight – Malta/Linate/Malta
- 20 kgs checked in luggage and 10 kgs hand luggage
- Return Airport Transfers
- LIMITED availability at the 3* Hotel Miramonti (or similar)
- Daily breakfast
- Services of a Tour Leader

Once our allocation at Hotel Miramonti is filled we can check availability at nearby hotels usually resulting in a supplement.

EXCURSIONS

€160 per Adult / €100 per Child

ENTRANCES

	ADULT	CHILD
Carosello Cable Car	€30	€20
Corvasch Cable Car (Tour 1)	€75	€30
Muottas Muragl Funicular (Tour 2,3 & 4)	€55	€30
Bernina Train Line	€40	€25

NOTES

- Travel Insurance is not included and needs to be taken out.
- Sequence of Excursions will differ from one tour to another

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Ski the Legend. Live the Moment

COURMAYEUR

Travel Dates:

30 JANUARY - 06 FEBRUARY 2027

PRICE PER PERSON

Twin	Triple	Quad	Single	Child up to 10.99 years
€1,079	€1,039	€999	€1,429	€889

Infants (under 2 years) €199
City Tax at €1.50 per person per night

PACKAGE PRICES INCLUDE

- KMMA flight – Malta/Linate/Malta
- 20 kgs checked in luggage & 10 kgs hand luggage
- Return Airport Transfers
- 7 nights' accommodation at the 3* Hotel Centrale (or similar) in Courmayeur
- Daily Buffet Breakfast

NOTE

All skiing activities and ski passes **MUST** be booked with the Agent on the day of reservation.

SKIING

Dates	No of Ski Days	Child up to 7.99 years & up to 150cm	Young up to 15.99 years	Youth from 16 to 23.99 years	Adults from 24 to 64.99 years	Senior over 65 years
30 Jan - 06 Feb	4	€199	€349	€379	€399	€389

SKI PACKAGE PRICE INCLUDES: STANDARD SKIS, SKI BOOTS, HELMET AND KEY CARD

MUCH MORE THAN JUST SKIING...

THINGS TO DO



SKYWAY MONTE BIANCO

Much more than a cable car, this is the highest point of Italy where you can admire the Mont Blanc's peak. This is included in the Ski Package price. Booking is highly recommended and on a first come first served basis.



ICE SKATING

The ice arena, the beating heart of the Courmayeur Sport Center. From figure skating to hockey, from curling to short track, you can enjoy every discipline on ice.

1,800 square meters of pure emotion. Both in summer and winter, the Courmayeur Sport Center hosts an all-year-round open ice arena, with skating courses open to the public, individual and group, for experts and beginners.



HELISKI EXPERIENCE

Fly by helicopter and launch into the highest deep powder in Europe: the Mont Blanc. For all those who want to experience the thrill of off-piste skiing combined with that of a helicopter flight, Courmayeur proposes the heliski: reaching the most impossible peaks has never been easier.



FUN PARK DOLONNE

The park boasts a beginner slope, fun tubing track and fantastic bobsleigh track for crazy descents in the snow. The play area, dedicated especially to children, consists of soft inflatables, trampolines, rides and slides. Daily or afternoon admission and you can rent the track with night lighting from 17 to 19 to organize events and parties for your children.



QC TERME PRE' SAINT DIDIER

As for wellness, Courmayeur is the perfect place to relax and enjoy the unspoiled nature, discovering spa and beauty treatments. The establishment of Pré Saint Didier rises in front of the Mont Blanc, pearl of the Aosta Valley and thermal centre that dates back to 1800. Conquer the peaks of pleasure and immerse yourself in the warm waters that flow from the heart of the mountain, letting you lull by light music, fragrant mountain essences, and an enchanting view of the King of the Alps, the Mont Blanc, surrounded by calm and nature.



APRÈS SKI & NIGHT LIFE

Courmayeur is an attractive town for après ski and has a great evening atmosphere. It offers a selection of stylish bars and some of the centrally located bars stay open until late. Have fun after a day skiing with good music, a drink and the sunset on Mont Blanc!

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DISCLAIMER

The holidays in this programme have been planned and are operated by FCM/Travel Mall, to ensure maximum client satisfaction. We want you to enjoy your holiday as much as possible and return to Malta satisfied and relaxed, above all convinced that you have been given good value for money. These terms and conditions have been laid out according to international rules to ensure that the agreement between FCM/Travel Mall and the client is clear and fair to both parties. These conditions cover every aspect of your holiday, from the moment you book up until the moment you return home. The general conditions clearly spell out our obligations to you and also your commitments to us when you book your holiday with us.

OUR COMMITMENT TO YOU

1) Your Booking

After you have signed the booking form and paid your deposit (€600 per person on any 6-day tour or longer and skiing holidays, €1,000 per person on long haul and on cruises, €400 per person on tours less than 6 days and full payment for day trips) and a receipt has been issued by us, the booking is considered confirmed and it is understood that you have read and accepted these terms and conditions. We will reserve your tour. Your booking is considered confirmed also for all other persons that are travelling with you and for whom you have made the booking. The people travelling with you are also considered to have read and accepted the terms and conditions.

FCM/Travel Mall is part of the Insolvency Fund. Hence, in the event that FCM/Travel Mall goes bankrupt, all paid funds will be refunded.



2) Our Price Policy

The prices indicated here are those set at the time of publication of the brochure. It is possible that at the time of booking, the actual price of your chosen holiday may have increased from that shown in the brochure. In this case, we reserve the right to make such an increase in price. We guarantee that the price of your tour will not be subject to any type of additional payment, except for the reasons below. Once you have booked your tour and paid your deposit, the price will only change if there is a fluctuation in exchange rates or an increase in taxes or 'levies' or an increase in aircraft fuel prices, imposed by the airlines, or any other increase imposed on us that affects the price directly or indirectly, such as city taxes. During the tour, there is the possibility that an extra payment may

need to be made if the Tour Leader deems such a payment necessary, for example: When the coach is required for services not included in the programme. Prices for children are applicable for children under 12 years of age that share with two adults.

3) Our Assurance on Standards, Duties & our Obligations

In order to ensure that the hotels and other relevant accommodation facilities are up to our required standard, we try to physically visit all our accommodation premises that are on offer in our various destinations and packages. However, our brochure descriptions are based on the information obtained from hoteliers and other service providers. Hotel rooms and ship cabins are always small (sometimes very small). FCM/Travel Mall mostly works with hotels that have single or twin/double bedded rooms. Triple or quadruple rooms are not always available. A third and/or fourth person wishing to share a twin/two bedded room, will most probably be given either a small extra folding 'camp bed', a bunk bed or a sofa bed, which will make accommodation quite uncomfortable. In America and Disneyland Paris, three or four persons wanting to share a room will always be given just two double beds (single beds for each person will not be available). It is international policy that upon check-in, rooms are available from 3.00pm and that check-out from rooms has to take place by 9.00am. When two people book a room for two, FCM/Travel Mall reserves the right to provide two single beds or a double bed. The bathrooms and showers may also be very small. Some hotels do not change towels on a daily basis as to protect the environment. Not all hotels we work with have air-conditioners and in such cases a fan will not be provided, unless otherwise stated in the programme. This also applies to the coaches we use, unless otherwise stated. FCM/Travel Mall is not responsible for anything that happens to a client outside of the hotel and for any services not offered directly by the hotel where the client is staying. FCM/Travel Mall is also not responsible for any theft that may occur in the hotel or the coach and that is why we insist on an adequate insurance cover. Breakfast is only provided when specified and when provided is always continental unless specified. Lunches and dinners are usually served on three courses, unless specified in the programme. No choice of food will be provided, neither can changes be accepted, for example, having meat instead of fish. Portions are moderate (although sometimes they can be small) in size. When buffet meals are provided, a choice is available. During dinner, any drinks ordered, including water and soft drinks, are always to be paid for separately, this is international

practice. The use of the mini-bar and telephone, when available, are to be paid by the client. There could also be an extra charge for the use of 'pay' television in the room, imposed by the hotel. Please confirm this with the Tour Leader. In the event you do not confirm or ask the Tour Leader, FCM/Travel Mall will not be responsible for refunding any extra costs for services not included in the programme. Unless otherwise specified, entrance fees to museums, shows, boat or train trips, and the use of cable cars are charged separately. Excursions (visits to places of interest) that are listed as 'optional' are charged separately and unless otherwise stated, these cover the cost of the coach transfer, while entrance fees are charged separately and no local guides will be provided. The prices are clearly listed in the price box on the programme. Only items listed in the section 'Included in Price' are in fact already paid for. Please note that the brochure is published many months before and therefore there may be times when an advertised facility or entertainment is not available during your particular tour, especially if it is not high season. Bad weather, essential maintenance or cleaning, lack of support or demand, may all affect the actual availability of particular activities or facilities; so, for instance, can such things as local licensing laws, religious or local holidays, or local authority or government restrictions. Similarly, touring itineraries may have to be changed, due to weather, road or traffic conditions, mechanical breakdowns, police activity or any other circumstance. Coaches are not air-conditioned (except when clearly specified on a programme) and do not have onboard functional toilet facilities. Swimming pools may only be heated in colder weather and the general standard of hygiene, public utilities, drainage, plumbing and services in general may not be the same standards as in Malta. Each group tour is normally escorted by a Maltese speaking tour leader who will be responsible for the implementation of the programme. The tour leader is under no circumstance responsible to carry out work (unless for emergency), over and above the official programme and is not obliged to accompany members of the group around shops, flea markets or theme parks. As a responsible company, we feel it is important to mention these possibilities, although they are very rare. If you have a particular problem, please inform your tour leader in writing at the time, so that, if possible, it can be dealt with there and then. Having said all this, we want to give the following assurance about our liability to you:- We have taken all reasonable steps to ensure that proper arrangements have been made for all the holidays which are advertised in this brochure. You will

appreciate, however, that we have no direct control over the provision of services to you by suppliers. FCM/Travel Mall is not responsible if any activities are cancelled due to adverse weather, strikes or the indisposition of the protagonist or any other circumstance that is not in our direct or indirect control. FCM/Travel Mall is not responsible for any flight delays that may occur and any other consequences that arise from such delays. In the case of "Charters", the departure times are subject to change due to changes in 'clearance' by foreign airports. In this case, FCM/Travel Mall is not responsible for the change.

4) Special Requests

Any special requests, such as rooms next to each other, rooms with sea/lake view (supplements may apply), special meal requests etc. cannot be guaranteed by us. We will, however, pass on your request to the hotel. The confirmation will only be known upon arrival.

5) If We Change Your Holiday Arrangements

BEFORE THE DEPARTURE DATE

We plan our holidays to give you the maximum enjoyment. Although it is unlikely, we may occasionally have to change your holiday arrangements and we reserve the right to do so any time. For instance, flight timings may change, a hotel may close down or be overbooked, we may have to amend an itinerary, or sales of that holiday may not reach the level which would be economical for us to operate. If we have to make any changes, we will inform you or your Travel Agent as soon as is reasonably possible before departure.

AFTER YOUR HOLIDAY HAS COMMENCED

Occasionally, it may be necessary, due to unforeseen circumstances, to change a hotel or some other part of your holiday arrangement after your holiday has commenced, in which event we will do our best to maintain the overall standard of the holiday arrangements.

IF WE CANCEL YOUR HOLIDAY ARRANGEMENTS

We may occasionally have to cancel your holiday arrangements. For instance, sales of that holiday may not reach a level that would be economical for us to operate. This cancellation is made at the discretion of FCM/Travel Mall. We reserve the right, in any circumstances, to cancel your holiday and in this event, we will return to you all the money you have paid us or will offer you an alternative holiday to purchase, of comparable standard, if available. In the unlikely event we have to cancel your trip, (unless for reasons beyond our control, i.e. industrial action, natural disasters, terrorist activities, breakdown of aircraft or ship etc.), FCM/Travel Mall will refund you all money paid for the cost of your holiday plus the following amounts as compensation

(per person):-

Notification more than 15 days before departure – nil

Notification between 8-14 days – €25

Notification between 0-7 days – €50

YOUR FLIGHT

Details of the airline/s we intend to utilize for the package you have booked are shown in the programme. The choice of airline is exclusively at the discretion of FCM/Travel Mall. The right is reserved to substitute alternative airlines and/or aircraft if necessary. Flight timings are subject to confirmation and some changes. Our reservation system will show the latest timings as advised to us. Please check your flight tickets as soon as you receive them, as they will show the final timing for your flights. Some flights may have intermediate stops en-route and as factors affecting this are not always known before departure date, we cannot always notify you in advance. Flights are subject to the granting of permits and licenses by authorities both in Malta and overseas. In the event of your flight arrangements being changed or cancelled, as outlined in this section and sections 4 and 5, we accept no liability for extra costs or consequential loss arising, directly or indirectly, from independent contract arrangements between the client and a third party. FCM/Travel Mall is not responsible for the service given by the airline, before, after and during the flight.

CONDITIONS OF CARRIAGE

Transport of any kind is subject to the conditions of carriage of the company providing that trip. These conditions are likely to embody the provision of the law of the country of the company concerned or are likely to be subject to international conventions with government(s), any of which may limit or exclude the liability of the carrier (airline, coach, ship etc).

HEALTH

Health facilities, hygiene and risk of disease vary worldwide. It is your responsibility to check if you are healthy enough to travel. In the event you fall ill, FCM/Travel Mall is not responsible under any circumstance, although the Tour Leader will try his/her very best to offer assistance. You must take all necessary advice regarding your health and specific requirements, including any inoculations you may need depending on the country you are going to travel to as soon as possible, to ensure as early as possible that any medication, such as the Malaria pill, can be taken within the stipulated time (this varies and could be months prior to departure) in order for such treatment to be effective on the departure date. Our advice is that you contact your doctor or that you get in touch with the Floriana Immunisation Centre.

FORCE MAJEURE

The tour programmes as described

can be changed due to reasons of Force Majeure like technical faults on planes/ships/coaches/hotels, strikes, wars, closure of ports, quarantines, etc. In such case neither FCM/Travel Mall nor the owners of the ship/plane/coaches/hotels are held responsible.

YOUR COMMITMENT TO US

1) Booking Form and Deposits

Your completed booking form showing all passenger names, as specified in your passport, must be accompanied by the appropriate deposit. No deposit is payable for infants under two years of age at the time of outbound travel. The person signing the booking form confirms that s/he has the authority of all other persons mentioned on that form to make the booking on their behalf and that s/he has already accepted the general conditions. If you are booking a 'late offer' holiday, any information and conditions issued in conjunction with that offer are also part of your contract. If in doubt you should check with your travel agent.

2) Balance of Payment

The balance due must be settled up to six (6) weeks prior to departure for land tours and twelve (12) weeks for cruise tours or immediately in the event you have booked within 6 weeks from departure. If you book from a travel agent, ensure payment is made to the agent within reasonable time so that the agent can make payment to us in time. If for some reason we would not have received your payment in time, we reserve the right to cancel the booking and impose a cancellation fee, as this cancellation will be according to paragraph four (4). If you pay for a tour to a travel agent, this agent will keep the above mentioned money as our agent from the time you pay him until the agent pays us.

3) If You Change Your Booking

Should you wish to change your holiday arrangements in any way, we will try our best to meet your wishes to the best of our ability. A handling fee for any such change to your booking within six (6) weeks of departure date will be levied, then we reserve the right to pass on any additional costs incurred over and above the standard handling fee above, already charged. Where the price varies depending on the number of persons booked into the accommodation and you wish to change that number of persons, the price will be recharged on the basis of the new party size as shown on the brochure. Any increase in the price per person, payable as a result of a part cancellation (eg: for a hotel room under-occupancy, changing from twin room to single room) is not a cancellation charge. A separate cancellation charge will be levied in respect of bookings cancelled in accordance with paragraph four (4) below. Names submitted to FCM/

Travel Mall, at time of booking, need to be congruent with the passenger's passport. FCM/Travel Mall reserves the right to pass on the service charge of €50 per person for name changes after the booking is confirmed.

4) If You Cancel Your Reservation

A cancellation can only be accepted in writing, by either the client who signed the booking form or by the Travel Agent, through whom the booking was made. The cancellation will be valid from the date it is received at our offices. FCM/Travel Mall will offer a refund of any balance which we have not yet paid or are obliged to pay to any other Third Party. Deposits are usually non refundable. When a booking is cancelled within the month prior to departure, the remaining balance will be non refundable as well as we would be fully committed at that stage. All types of travel insurance are supposed to cover "cancellations" and for this reason we require that such travel insurance is purchased prior to travel. The insurance is to make good for any expenses incurred by the client who has to cancel their trip. Obviously, as in any other insurance, certain terms and conditions are applicable. In case of cruises, no refunds are given back in case of cancellations due to the fact that these are committed.

5) Your Responsibilities

a) It is your responsibility to ensure that you and those for whom you are booking are in possession of valid passport and any appropriate visas. Be sure to check passport and visa requirements with your Travel Agent, well in advance, particularly if you are a non-Maltese passport holder. You are responsible for any charges, fines etc. that may be levied by authorities in Malta or overseas for non-compliance of regulations in this area and any such amounts will be recharged to you.

b) Similarly, it is your responsibility to check with your doctor as to what vaccinations or inoculations are advisable for your chosen destination.

c) Airline/Seas regulations state that women 28 weeks or more into pregnancy, at the time of return travel, must have a medical certificate of fitness to travel.

d) You must be responsible for a reasonable standard of behaviour by yourself and by those for whom you have booked. We reserve the right to decline to accept or retain any person as a client if their behaviour is, in our opinion, or in the opinion of the airline pilot, ship captain, hotelier or accommodation owner or manager or other person in authority, likely to cause distress, danger, damage or annoyance to other customers, employees and to other people or to property. You understand that

we shall be under no liability to pay any refund or compensation to, or costs incurred by, any person whose behaviour is thus unacceptable.

e) It is your duty to purchase Travel Insurance. We provide this service, although you are under no obligation to purchase such cover from us. It is important that you buy insurance cover; in fact you will not be allowed to travel if you are not insured.

f) All children travelling on a reduced price holiday must not have reached their 12th birthday on day of travel. Our staff are not obliged to check passports to verify dates of birth. If a child has reached his/her 12th birthday and was declared as a child on the booking form, the airline will refuse boarding to the child with all the relevant consequences for which FCM/Travel Mall cannot be held responsible.

g) We welcome senior citizens and point out that insurance companies impose special conditions for clients over 70. Please check with your insurance company and travel advisor to ensure that the level of activity is suitable.

h) It is your responsibility to ensure that you carry a European Health insurance card for travel within EU countries.

6) If You Have A Complaint

We do our best to give you an enjoyable, trouble-free holiday, but occasionally even the best laid plans can go wrong. If you have a problem or complaint relating to the overseas part of your holiday, you must advise in writing our tour leader, representative or agent in your resort at the earliest opportunity, in order that it may be investigated and we have the opportunity to resolve the matter on the spot. You must also inform the hotel in writing and also the Travel Mall | FCM Travel Specialist who was responsible for your reservation. Because of the difficulties of investigating a complaint too long after the event, we will not accept liability in respect of claims received after the seven (7) day period, and/or which have not been reported in writing to the Tour Leader during the holiday. We will not be able to entertain complaint made after guests depart back home and then raise any complaint without informing our tour leader/local representative on site or our travel Specialist. In this case, it will be assumed that the client will have renounced the right to take any legal action against FCM/Travel Mall regarding their holiday. We shall strive to address your complaint to your satisfaction but should you disagree with our conclusions, you can lodge an appeal to the MCAA, in line with your rights as a passenger.

Whoever books a holiday with FCM/Travel Mall is considered to have read the conditions and has accepted them without any reservations.



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